

Shareholder information

Registered office

Maylands Avenue
Hemel Hempstead
Hertfordshire HP2 7TG
Registered No. 3847921

Registrars and transfer office

Capita IRG plc
Balfour House
390/398 High Road
Ilford
Essex IG1 1NQ
Tel: 0870 162 3100

Shareholder enquiries

Shareholders can access shareholding details over the Internet. The web address for our Registrars' site is www.capita-irg.com. As well as checking name, address and shareholding details in the Shareholder Help section, change of address, dividend mandate and stock transfer forms can be downloaded. This is a secure site. So that the system can validate enquiries an Investor Code is required. This is a numerical account number shown on share certificates and dividend tax counterfoils.

Joint brokers

Cazenove
Schroder Salomon Smith Barney

Capital gains tax

For the purpose of computing capital gains tax, the market value of the Company's ordinary shares on 31 March 1982 was 1.35 pence (adjusted for rights and capitalisation issues and the corporate restructuring effected on 7 March 2000).

Share dealing service

Cazenove operates a postal share dealing service for private investors who wish to buy or sell the Company's shares. Details are available from Cazenove. Tel: 020 7606 1768.

Internet

The Annual Report and other Group information is available through the Internet at: www.dixons-group-plc.co.uk

Dividend reinvestment plan

Details of the Company's Dividend Reinvestment Plan are available from the Registrars. To receive the final dividend in the form of shares, mandate forms from new participants should be received by the Registrars by 16 September 2002.

Dividend mandate

Shareholders who wish dividends to be paid directly into a bank or building society account should contact the Registrars for a dividend mandate form. This method of payment reduces the risk of delay or loss of dividend cheques in the post and ensures that your account is credited on the dividend payment date. To receive dividends in this way, mandate forms should be received by the Registrars by 16 August 2002.

Individual Savings Account

A corporate ISA is available for investors wishing to take advantage of preferential tax treatment in relation to their shareholdings. Details are available from Stock Trade. Tel: 0131 240 0448 and ask for the Dixons Group helpline.

ADR depositary

The Company's shares are available in the form of American Depositary Receipts (ADRs). The Company's depositary is Bank of New York. Tel: 00 1 212 495 1784 (from the United States of America 888-269-2377 toll-free).

CREST

The Company's shares are traded on CREST. CREST is a voluntary system which enables shareholders to hold and transfer their shareholdings electronically rather than by paper.

Unsolicited mail

The Company is obliged to make its share register available to members of the public and organisations on payment of a prescribed fee. This may result in shareholders receiving unsolicited mail. If you wish to limit the receipt of unsolicited mail you should write to:

The Mailing Preference Service
FREEPOST 22
London W1E 7ER

ShareGift

The Orr Mackintosh Foundation operates a charity share donation scheme for shareholders with small parcels of shares whose value makes it uneconomic to sell them. Details of the scheme are available on the ShareGift internet site, www.sharegift.org

Financial calendar

Final dividend record date
16 August 2002

Annual general meeting
11 September 2002

Payment of final dividend
7 October 2002

2002/03 interim results announcement
January 2003

Payment of 2002/03 interim dividend
March 2003