Financial highlights

£4.9 billion Group turnover

£297.2 million

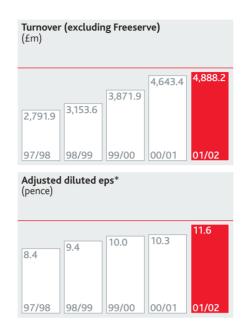
Underlying profit before taxation (excluding exceptional items)

11.6 pence

Adjusted diluted earnings per share (eps)

6.05 pence

Dividends per share



Underlying profit before taxation (excluding exceptional items and Freeserve) (£m)						
217.6	238.6	263.7	277.8	297.2		
97/98	98/99	99/00	00/01	01/02		

Dividend (pence)	ls per sha	re		
3.175	3.825	4.600	5.500	6.050
97/98	98/99	99/00	00/01	01/02

	2001/02 £million	2000/01 £million	Change
Turnover (excluding Freeserve)	4,888.2	4,643.4	5.3%
Underlying profit before taxation (excluding exceptional items and Freeserve)	297.2	277.8	7.0%
	pence	pence	
Adjusted diluted earnings per share	11.6	10.3*	12.6%
Dividends per share	6.05	5.50	10.0%

^{*}Prior years restated for Financial Reporting Standard 19