

Setting the standards

New Code of Conduct is a must-read for all staff

A NEW employee guide has been launched by Stagecoach Group setting out the values and standards all staff are expected to live up to.

The newly updated Code of Conduct applies to all Directors, managers, employees and representatives of Stagecoach Group and its businesses.

Posters are being placed in company offices and depots to promote the new guide. All employees should take time to read the Code of Conduct and consider how it affects their own particular role.

Copies are available online at www.stagecoachgroup.com or from your line manager.

Laws and cultures vary from location to location, however the Code of Conduct applies across the whole Group in addition to local rules and regulations.

At the heart of the guide are the principles that have guided the development of Stagecoach Group over the past 30 years: acting with honesty and integrity, taking responsibility for our actions, treating people with dignity, respect and thoughtfulness.

The Code of Conduct covers how we deal with our employees, suppliers, customers,

competitors, and the wider communities in which we work.

The latest version of the Code of Conduct includes dedicated information on Stagecoach's anti-corruption policy and programme, which is supported by its Board of Directors. Details are also included on Stagecoach's whistleblowing policy, called Speaking Up, which provides a way for employees with serious concerns about the interests of others or the Group to come forward.

Employees are actively encouraged to report any concerns about malpractice, including bribery, corrupt practices and financial

impropriety. Measures are in place to ensure complaints are treated confidentially. All complaints are logged, investigated and appropriate action taken.

The Stagecoach Board takes a very close interest in the Code of Conduct and how it is being followed to ensure the right culture, processes, controls, and governance arrangements are in place.

Sir Brian Souter, Stagecoach Group Chief Executive, said: "We have always had a very clear set of values at Stagecoach and what has been most important is living up to them in practice. I would encourage everyone, no matter what their role, to take time to read

I would encourage everyone to take time to read this guide and consider it carefully.

Sir Brian Souter



this guide and consider it carefully. It is just as important as your contract of employment.

"The Code of Conduct should help you to decide how to act if you are ever in doubt. It's impossible to describe every situation you might face, but the guide sets out the principles we should all follow.

Continued on Page 3

Arise, Sir Brian!

STAGECOACH Group co-founder and Chief Executive Brian Souter has been awarded a knighthood in the Queen's Birthday Honours List.



Sir Brian Souter.

He becomes Sir Brian Souter for his service to transport and the voluntary sector.

Sir Brian (57) is one of the UK's foremost entrepreneurs, a significant supporter of charitable causes and the country's leading

public transport innovator.

He co-founded Stagecoach with his sister, Ann Gloag, in 1980 with just two buses and has developed the company into a leading international transport group in the UK and North America with 35,000 employees and an annual turnover of more than £2 billion.

Sir Brian said: "Having started my career in public transport as a young bus conductor, I am delighted to receive this prestigious honour. However, the achievements and innovations would not have been possible without the dynamic Stagecoach team who support me and I accept this award on their behalf.

"It was particularly gratifying for me to see the work of the Souter Charitable Trust being acknowledged, which is a fitting tribute to my wife, Betty, and her team who never seek publicity but do amazing work."

Sir Brian has spearheaded efforts to change

people's perceptions of public transport and encourage car users to switch to greener, smarter travel options.

His innovative ideas, such as Stagecoach's budget travel service megabus.com, have developed new markets. He has also been the driving force behind Stagecoach's sustainability strategy to reduce the company's own carbon footprint and help consumers lead greener lives.

Sir Brian is also one of the UK's best-known private entrepreneurs, with an eye for new business opportunities. And he has his own wide portfolio of personal investments, managed through Souter Investments.

He is also a significant contributor to charitable causes through the Souter Charitable Trust, supporting many health and community projects, as well as initiatives to benefit young people.



Jodine Milne, North East – Environment Gold Champion.



Bill Priday, Manchester – Environment Bronze Champion.



Paul Keating, Yorkshire – Community Silver Champion.

Champions in the spotlight



Paul Ward, North West – Health Silver Champion.

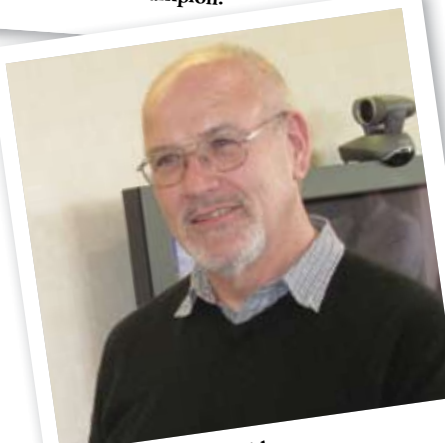
▶ FOLLOWING the announcement of our 2011 Stagecoach Champions in the last issue of On Stage, many of our champions have now received their trophies and cheques at presentation ceremonies.

In May, the UK Bus champions gathered at Group headquarters in Perth where they were presented with their prizes by Group Finance Director Martin Griffiths at a special event attended by UK Bus Managing Director Les Warneford and the UK Bus management team.

Here are our UK Bus winners, some pictured with Martin Griffiths.



John Telfer, West Scotland – Customer Service Bronze Champion.



Bob Webster, Cambridge – Health Bronze Champion.



Jim Crompton (left) and Matt Smith, Stockport SSC – Innovation Bronze Champions



Steve Moody, East Midlands – Customer Service Gold Champion.

Stephan steps up for prize

▶ COACH USA Risk Manager Stephan Van Horn was named 2011 Stagecoach Safety Gold Champion. Stagecoach Group Non-Executive Director Helen Mahy – who chairs the Health, Safety and Environment Committee and was a member of the judging panel for the Champions Awards – presented Stephan with his award during a recent Board visit to North America. Stephan's honour recognised his exceptional work following a serious megabus.com accident in Syracuse, New York, in September 2010.



The magnificent seven



James Allan, Prosecutions Manager – Gold Community Champion with Andy Pitt from South West Trains.

AT a special dinner recently, South West Trains Managing Director Andy Pitt honoured all those from the company who were recognised in the 2011 Stagecoach Group Champions Awards. Pictured are the seven champions from South West Trains.



Dan Impey, Reading/Windsor Line Cleaner – Silver Customer Service Champion.



Glen Hatherley, Services Manager – Gold Innovation Champion.



Denis Horgan, Train Presentation Manager, London Waterloo – Gold Health Champion.



Dilip Patel, Ticket Office Clerk, Worcester Park Station – Silver Environment Award.



Tracy Craig, Train Guard, Bournemouth Depot – Bronze Safety Award.



Phil Berry, Customer Services Manager – Gold Innovation Champion.

The adventures of Basil

STAGECOACH Non-executive Director Helen Mahy has become a published author after writing a collection of children's books about her springer spaniel Basil.

Helen, who chairs the Group's Health, Safety and Environment Committee, officially launched 'The Adventures of Basil' book series at Reading Young Offenders' Institute, one of six

prisons where inmates helped provide illustrations for the books.

After first writing the stories for her husband's grandchildren, Helen decided to publish the books as part of the Young Offenders Programme which offers training and work opportunities to offenders in 22 prisons across the country.

Profits from the book sales are being donated to the Special Olympics Great Britain charity.

Helen said: "When I was walking my dog we would come across other animals and I would

start to imagine the conversations he might have. They are written to be fun for children but also fun for adults.

"One of the first pictures was drawn by an inmate at Reading and I'm really pleased that the books have enabled prisoners to channel their creative energies."

'The Adventures of Basil' are available on Amazon from July 18, and more information on the books can be found at www.basilthespaniel.co.uk after that date.

Code of Conduct

Continued from Page 1

"Honesty and integrity have been crucial in building our relationships with the people and communities we work with and serve. We want to make sure these values and our reputation as a high-quality organisation are protected."

Copies of the new Code of Conduct are available online at

www.stagecoachgroup.com or from your line manager. For any questions, advice or further information, please get in touch with one of the following contacts:

Andrew Levy, Legal Director, tel: 020 7620 5976, email: andrew.levy@stagecoachgroup.com, Stagecoach UK Bus & Rail Friars Bridge Court, 41-45 Blackfriars Road, London, SE1 8NZ.

Ross Paterson, Company Secretary, tel: 01738 642 054, email: ross.paterson@

stagecoachgroup.com, Stagecoach Group plc, 10 Dunkeld Road, Perth, PH1 5TW.

Lindsay Reid, Corporate Communications Manager, tel: 01738 642 019, email: lindsay.reid@stagecoachgroup.com, Stagecoach Group plc, 10 Dunkeld Road, Perth, PH1 5TW.

Michael Vaux, Deputy Company Secretary, tel: 01738 642 043, email: michael.vaux@stagecoachgroup.com, Stagecoach Group plc, 10 Dunkeld Road, Perth PH1 5TW.

Going wild



Wildlife treasures are being showcased on Stagecoach South West buses.

➤ **WILDLIFE branding on eight new Stagecoach South West buses is encouraging passengers to embrace the great outdoors.**

Each of the vehicles, which run between Exeter and Exmouth, displays a photo of creatures found on the Exe Estuary, including otters, seals and birds.

Big match

➤ **FOOTBALLING Stagecoach staff from Glasgow took on their Kilmarnock colleagues in a special charity tie.**

Kilmarnock drivers Tommy Clarke and Stuart Bolland were both very grateful for the treatment their daughters received at the Royal Hospital for Sick Children (Yorkhill), and the game – which finished 8-1 to Glasgow – raised £1000 for hospital funds.

Raising rafters

➤ **RIVER rivals harnessed paddle power to raise cash for kidney and cancer research.**

Two teams from Stagecoach Bluebird took part in a raft race on the River Don in Aberdeenshire.

Stagecoach took the third prize, behind Fireman Sam and the Loch Ness Monster, in the contest for the best raft design.

You what?! *(Overheard on a bus in Scotland..)*

➤ **Boy 1:** "I feel sorry for the snowplough drivers working over Christmas and New Year."

Boy 1: "Why? They get the rest of the year off!"

Can you beat that? Send your weird and wonderful overheard comments to lindsay.reid@stagecoachgroup.com



Olympics fever

➤ **STAGECOACH UK Bus staff have registered in their thousands to be part of the company's involvement in the Olympic and Paralympic Games.**

Following the announcement in the last issue of On Stage that Stagecoach has been contracted to provide transport at the 2012 events, we invited UK Bus staff to register to work during the Games in a variety of roles including drivers, engineers and managers.

The response was excellent, with more than 4,300 staff registering to be involved, so the company decided to award the 2012th employee to register with a voucher worth £30.

Stagecoach East Kent & East Sussex driver Scott Woods was the lucky winner, and received his reward from Jason Bush, Engineering Director for the UK Bus Events Project Team.

Like all who registered, Scott will find out in September if he has been selected for an interview.

Stagecoach will be responsible for managing two depots in London, with a total of 1100

vehicles in operation throughout the event. Around half of the buses required will be provided by Stagecoach with the remainder being supplied by other UK and Ireland bus operators.

A dedicated Stagecoach UK Bus Events team has been set up to coordinate Stagecoach's involvement in the Olympic and Paralympic Games. The team is being led by Stagecoach Midlands Operations Director Elizabeth Esnouf.

Jason Bush presents 2012th Stagecoach Olympic volunteer, Scott Woods, with his voucher.



➤ **STAGECOACH North East staff raised over £1,700 in memory of Sharon Dyer, a former Stagecoach bus driver from South Shields who passed away in 2009 following a long and brave battle with cancer.**

Drivers from the company's South Shields and Sunderland depots recently played a

In memory of Sharon

charity football match in memory of Sharon, raising £1,460. With a donation of £250 from Stagecoach, a total of £1710 was raised for the Chemotherapy Unit at Sunderland Hospital.

Players line up for the charity football match.





Underground, overground: A Stagecoach South Volvo Olympian emerges from the record-breaking tunnel.

Tunnel vision

▶ **STAGECOACH South played a part in the opening of one of the UK's biggest civil engineering projects this century.**

Stretching 1.9 km, the £371 million tunnel on the A3 at Hindhead in Surrey is now the UK's longest under-land road tunnel.

Stagecoach South provided 20 buses and coaches for a special event in which more than 7000 people walked the subterranean roadway.

Drivers from Aldershot, Basingstoke and Winchester depots were also some of the first to drive through the tunnel, and Stagecoach aims to take part in an emergency planning exercise which will help the project achieve its safety certification.

Clean winners

▶ **STAGECOACH Metrolink trams are the cleanest in the UK.**

Dettol's Mission for Health campaign commissioned scientists from Aston University to swab surfaces in a tram carriage on Metrolink's Altringham to Bury line.

These samples were then compared to others taken from the London Underground, Cardiff buses, the Metro in Newcastle, the subway in Glasgow and the light rail in Birmingham. The laboratory results revealed Manchester's trams were cleanest, boasting the lowest average bacteria count of all the locations tested.

Carole's climb

▶ **CONQUERING Britain's highest mountain raised a hefty sum for a great cause.**

Stagecoach West Scotland Administration Assistant Carole Reid recently took part in a charity climb up Ben Nevis, raising £1000 for Ayrshire Hospice in the process.

Get up and go!

▶ **MEN are looking forward to a fitter future, thanks to Stagecoach Yorkshire.**

The company is sponsoring a new project run by Barnsley Football Club, helping inactive and overweight men aged 35 and over to improve their health and lose weight.

Eco-trains cutting costs and carbon

▶ **AN ECO-FRIENDLY train set to save some 800,000 litres of fuel each year has been named 'The Carbon Cutter'.**

Transport Secretary Philip Hammond joined representatives of East Midlands Trains, Bombardier and Eversholt Rail at a special naming ceremony to recognise the companies' success in working together to create greener trains.

The event marked a joint investment of £4m in the project, which has pioneered an engine stand-by mode on 27 of East Midlands Trains' Meridian 222006 locomotives.

Philip Hammond said: "A sustainable transport system, which supports economic growth is at the very heart of the Coalition Government's vision for the country.

"Initiatives like The Carbon Cutter will help us lower emissions and create a transport system that is cleaner and greener."

Tim Shoveller, Managing Director of East Midlands Trains, added: "This is a very special day for East Midlands Trains. We're very proud



Transport Secretary Philip Hammond (right) joins East Midlands Trains Managing Director Tim Shoveller at the naming ceremony.

to be marking a successful and innovative partnership in such a unique way and we hope our passengers will enjoy travelling on The Carbon Cutter."

Customers kept up to date at Skegness

▶ **IMPROVED customer information screens are ensuring Skegness train travellers are better informed than ever.**

The new CIS screens are part of a £2.2 million project by East Midlands Trains and Network Rail, providing passengers with fast and easy access to real-time information.

Rob Mason, Customer Information Manager for East Midlands Trains, said: "As the CIS screens are linked through to our control centre, our team will be able to keep them constantly updated with the latest information, meaning that passengers can easily keep a check of their train's departure time."

Running on rubbish

▶ **HOUSEHOLD rubbish and animal waste are fuelling a new fleet of eco-friendly Stagecoach buses.**

Recycled waste is being converted into biomethane fuel, which cuts the vehicles' carbon emissions by up to 40% and helps reduce landfill.

Launched in Lincoln, in partnership with Lincolnshire County Council and the East Midlands Development Agency, the greener fleet consists of 11 specially adapted Optare Solo buses.

Stagecoach Group Chief Executive Sir Brian Souter said: "Waste is a big issue for every household and councils now face major taxes for landfill.

"This is an innovative way of taking something that's a big problem for society and turning it into a fuel of the future. It means we can offer greener travel to our customers and cut our own carbon footprint."



Sir Brian Souter launches the new biomethane buses.

Hail to The Chief

▶ A CHESTERFIELD chief kicked off celebrations marking the launch of two new-look bus services for the town.

Former Chesterfield FC star Wayne Allison, nicknamed 'The Chief', joined Stagecoach staff and customers for the official unveiling of the unique, character-branded routes.

Panic over!

▶ QUICK-thinking Stagecoach staff made sure of a happy reunion when a passenger left some rather important 'lost property' behind on a bus.

A woman rang Chorley depot after realising her ten-year-old son hadn't followed her off the bus.

The Lancashire staff kept the caller calm while they worked out the vehicle's whereabouts.

They soon located the youngster who was still safe and well on board, and he was quickly returned home.



Andrew Gwynne MP and Chris Bowles launch the new Tameside fleet.

▶ STAGECOACH Manchester has invested over £2 million in 15 new buses for its Tameside fleet.

Shadow Transport Minister Andrew Gwynne MP joined the Managing Director of Stagecoach Manchester, Chris Bowles, and a number of staff from Ashton depot to officially launch the new vehicles.

Chris commented: "I am proud to be able to announce this good news about the investment in our Ashton fleet.

New fleet's £2m launch

"We constantly strive to improve the quality of travel for our loyal customers. We are also committed to making our service as environmentally friendly as possible, and to reducing fuel consumption and emissions."



Top of the class

▶ A DOZEN new Enviro 300 buses have taken to the road, thanks to a joint project between Stagecoach in Lancaster and Lancaster University.

The £1.5 million state-of-the-art vehicles feature Euro 5 engines plus the new Stagecoach EcoDriver system, which helps improve driving standards and reduce the carbon footprint.

Mark Swindlehurst, Director of University Facilities at Lancaster University, and Paul Southgate, Managing Director of Stagecoach North West, unveil the new eco-friendly fleet.

Golden day out

▶ YOUNG passengers received the VIP treatment on board a Stagecoach West Gold bus recently.

To mark a special transport week at Cheltenham's Arthur Dye Playgroup, the children were taken on a special trip before being allowed to explore the vehicle and receive a talk on bus safety, including on-board features such as CCTV.

James Williams and Mark Rosaman from Stagecoach in Cheltenham join the Arthur Dye Playgroup kids on their special transport treat.



Dragon decade

▶ TEN was the lucky number for energetic fundraiser Tracey Mickle recently.

The Engineering Clerk from Rawmarsh in Yorkshire took part in the Rother Valley Country

Park Dragon Boat Race for the 10th time to raise £1500 for the Weston Park Cancer Appeal charity.

And, appropriately enough, she and her teammates finished in 10th place!

Tracey Mickle (front row, centre) and her intrepid Dragon Boat team.





David Horne hands over the cheque to Katie Masson, Events Manager for Railway Children.

Quick cash

▶ AN extra-special High-Speed Train run from London St Pancras to Dereham has raised more than £24,000 to help ease the plight of the world's street children.

East Midlands Trains sold tickets for the event, then held more fund-raising activities during the journey to secure the huge donation to the charity Railway Children.

David Horne, Customer Service Director for East Midlands Trains, said: "We are so pleased to have raised such a large amount of money for this worthwhile charity.

"The day was a truly memorable experience for everybody involved and it was great to see so many of our staff working together to support Railway Children."

Peak demand

▶ A NEW all-inclusive ticket is helping London's leisure travellers to enjoy summer days out in the Peak District.

East Midlands Trains' Derbyshire Day Out ticket provides first-class return rail travel from London to Chesterfield with a full English breakfast, as well as a bus transfer by Stagecoach bus from Chesterfield to three of the Peak District's popular tourist attractions – Chatsworth House, Bakewell and Haddon Hall.

Jayne Moyses, Sales Manager for East Midlands Trains, said: "We're pleased to be working in partnership with our colleagues at Stagecoach bus. The all-inclusive ticket will provide a cost-effective, easy and stress-free way for travellers from the south to see some of the fantastic sights on offer in the Peak District."

Picture of the Season



▶ THIS edition's Picture of the Season was taken by John Cunningham who works for Stagecoach Midlands. It shows the X7 Service at Market Harborough on its way to Northampton.

Congratulations to John who will shortly receive his prize of £50 of M&S vouchers.

If you think you have a picture that captures one of the four seasons, please send your image to Lindsay Reid, On Stage, Stagecoach Group, 10 Dunkeld Road, Perth, PH1 5TW, or email it to lindsay.reid@stagecoachgroup.com



Taking the tram to train

▶ STAGECOACH Supertram is playing an important part in helping Great Britain's Olympic volleyball teams prepare for the 2012 games.

Both the men's and women's teams are based in Sheffield, and Supertram has agreed to provide tram travel for the players to help them train.

Nigel Wragg of Stagecoach Supertram said:

"Stagecoach Supertram is a key part of the Sheffield community.

"We are very proud of our transport system and the service it provides within the wider community, and we hope our support will help GB do well."

Supertram's Nigel Wragg with the British Women's Volleyball Team.



Top quality

▶ EAST Midlands Trains has been recognised by the British Quality Foundation branch of the European Foundation for Quality Management (EFQM).

The company was awarded the

'Recognised for Excellence' Four-Star Award after demonstrating a high level of management, strategic planning and leadership across its business.

David Horne, East Midlands Trains' Commercial Director, said: "Being awarded a prestigious four-star rating on our first application is a real achievement."

▶ A LONDON station is presenting a new face to the world.

Clapham has just unveiled its new entrance, providing easier access to what's one of Britain's busiest stations.

The upgrade also includes nine new lifts, fresh ticketing facilities, travel information screens and toilets, together with new shops. Outside, a taxi and car pick-up and drop-off point has been added with cycle racks for up to 75 bikes installed.

South West Trains Managing Director Andy Pitt attended the recent official opening ceremony, joined by Transport Minister Norman Baker, Mayor of London Boris Johnson and Network Rail Director Robin Gisby.

"We're pleased to have played our part in delivering these important improvements at

Dramatic entrance



Clapham Junction," said Andy.

"With around 41 million journeys through the station every year, it's by far the biggest interchange station on the UK rail network, and the new entrance and lifts will help to ease congestion around the station and provide significantly improved access for our passengers."

We're green all over!



Staff from Stagecoach South West hand out goodies from their stall at Green Lanes shopping centre in North Devon.



The Stagecoach East Kent & East Sussex Green Team hand out goodies in Ashford.



Stagecoach South Green Week poster competition winners. Pictured are, from left: third-placed Chelsea Morse, winner Amber Lynford and runner-up Katy Dann, showing off their winning work with Stagecoach's Colin Ashcroft.



Highlands Marketing Assistant Ryan Neave and Commercial Assistant Julie Barker with poster competition winner Ailidh Morrison.



East Midlands competition winner Thomas Clyndes receives his prize of a year's free Megarider from Managing Director Gary Nolan.



The Stagecoach East Scotland Green Team taking part in a clean-up of Fife's Leven beach.



The Merseyside Green Team out and about in Liverpool.

STAGECOACH Group has celebrated a year of environmental progress with its third annual Green Week.

The event publicised the green measures being taken across the Group, as well as highlighting the environmental and financial benefits of using public transport.

Eco-friendly giveaways took place at bus stations across the country, along with roadshows and cycle events at some train stations and the launch of new environmental measures at several Stagecoach companies across the UK and North America.

Poster competitions and educational talks were also held at a number of schools and Stagecoach companies joined with local councils to hold environmental awareness events.

There was even a chance for UK passengers to win a year's free travel on their local bus network.

Meanwhile, employees received a range of information on green issues, such as ways to reduce their carbon footprint at work and at home.

Staff also had the chance to make their own eco-suggestions and many took part in green activities such as car-share schemes, local litter-picks, green competitions and raffles.

Launching Green Week 2011, Stagecoach Group Chief Executive Sir Brian Souter said: "We're proud of the steps we have taken so far to become a more sustainable business.

"Being a greener company is at the heart of what we do, and we have a number of exciting and innovative plans in place to build on our progress so far.

"Green Week is also important in helping make it easier for our staff and customers to make simple changes in their everyday lives to reduce their impact on our planet."

Bus engines eco-tuned

GREEN Week also brought an announcement from Stagecoach that it is fitting new, greener engines in some of its mid-life buses to reduce emissions and lower the company's carbon footprint. The company will spend around £500,000 over the next 12 months re-powering around 50 ADL Trident

double-deck vehicles with more efficient engines. The new Euro 5 engines will replace their current Euro 3 engines, reducing fuel consumption by up to 25% and lowering carbon emissions, as well as prolonging the life of the buses and making them more reliable for passengers.

Transatlantic session



The Stagecoach Group Board during their visit to North America.

➤ **COACH USA Chief Operating Officer Dale Moser recently hosted a special visit as the Stagecoach Group Board of Directors visited North America.**

Board members observed Coach USA operations in New York City, as well as megabus.com facilities in Paramus and Elizabeth and New Jersey, including the Driver Training School and the new megabus.com Command Centre.

Gifts for Heather

➤ **STAGECOACH is backing a bus marathon raising cash for Oxfam.**

Bus enthusiasts Richard Stedall from Devon and Alan Moore from London are set to journey from Land's End to John O'Groats and back again, using only registered bus routes, from July 15 to 30.

Stagecoach is supporting them with tickets and vouchers, and staff should keep an eye out for the team in their distinctive T-shirts as they wend their way through the UK.

All cash raised will go to Oxfam, in memory of Richard's sister Heather who passed away two years ago. Heather was a keen Oxfam supporter and the money will go to several of its education projects, including a major one in Mali.

Donations can be made at www.giftsforheather.com

Simply the best

➤ **TOP drivers have been given well-deserved recognition at Stagecoach West Scotland.**

The winner of the company's Driver of the Year competition was Kevin McCormack from Kilmarnock depot, with Willie Hay from Ardrossan depot in second and Alan Carmichael from Dumfries depot third.



Green Team mucks in for school garden

➤ **STAGECOACH South West's Green Team gave their free time and energy to give school children a blooming big surprise.**

The volunteers joined Bowhill School's project to clear a large, overgrown bank to the rear of the building so it could be planted with wildflowers.

Thanks to their hard work, the whole clearance effort took just three hours.

Grateful teaching assistant Jenny Downing said: "The bank would have taken me days to clear on my own but now it's ready for its first planting."

"The children will be amazed at the transformation when they return from half term."

The South West Green team mucking in at the school garden. (Picture courtesy of Exeter Express & Echo).



➤ **NO fewer than 37 Stagecoach East Midlands employees reached long-service milestones during 2010.**

And many of them gathered for a special presentation dinner at Lincoln's Branston

Celebrating service

Hall Hotel, attended by Robert Andrew, Regional Director North.



Morecambe brings bus fans on-board

➤ **MORECAMBE depot threw open its doors recently to allow members of the public to see what goes on behind the scenes.**

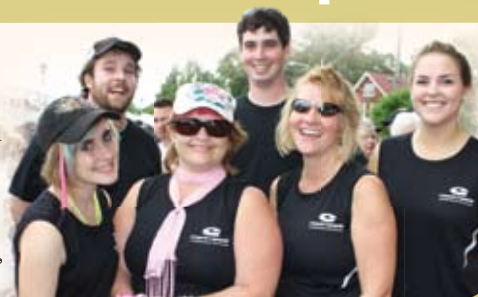
Staff were on-hand all day to host a variety of events for visitors of all ages, while an assortment of bus enthusiast stalls and the chance to view and travel on many vintage buses added to the fun.

Caring Canadians make a splash

➤ **COACH Canada teamed up to raise charity cash by taking part in the 2011 Peterborough Dragon Boat Festival.**

The event raised over \$250,000 for the local hospital's Breast Assessment Centre, bringing the total raised since 2001 to \$1.9 million.

Dragon Boat racers, from left: Tasha Sinton, Cory Mumford, Jennifer Jenkins, Pat Holland, Sue Adlam and Julie Twohey.





Loyal service

LONG-serving Stagecoach South Wales staff enjoyed a special dinner recently, where Managing Director John Gould thanked them for their loyalty to the company.

Double tops

TWO Stagecoach North East employees hit the bullseye in the National Passenger Transport Sports Association darts championship.

Davey Wynn and Keith Nugent, both based at the Walkergate depot, won the pairs tournament at the annual competition.

So long, Billy

STAGECOACH London has bid farewell to William 'Billy' Hill who has retired as a Coachmaker at Upton Park Garage with over 35 years' service.

Billy began working for London Transport at Victoria Bus Garage in November 1975, moving to Poplar in 1976 and Upton Park a year later.

He is married to Kathy, and they have two children and three grandchildren. Away from work, Billy enjoys looking after his garden and working on his allotment.

CONTACTS

Editor: Lindsay Reid, On Stage, Stagecoach Group, 10 Dunkeld Road, Perth, PH1 5TW

Email: lindsay.reid@stagecoachgroup.com
www.stagecoach.com

If you have a story for On Stage, please contact Lindsay Reid as above.

The copy deadline for the next edition of On Stage will be August 12.



The quickfire round - Matt Browne



- Who are you?
Matt Browne, Head of Environment at East Midlands Trains.
- What do you like most about your job?
The huge variety of things I get the chance to be involved with. I can be working with engineers looking at technical improvements to our trains in the morning, and in the afternoon at a station looking at how we can encourage people to save energy.
- What do you like least about your job?
Not much, but I guess the most frustrating part is when it takes time to make improvements because of the processes in place at other organisations.
- Favourite TV show?
Family Guy. Definitely not politically correct, but really funny.
- Biggest achievement?
My job means that everything I do at work is only achieved by working with other people.
- Worst job?
I've been really fortunate and enjoyed most the jobs I've had.
- Most embarrassing moment?
Sorry – I was embarrassed by it then, and it would embarrass me to say it again!
- Dream job?
I've always fancied running an outdoor adventure centre – rock climbing, abseiling, canoeing, that sort of thing.
- Favourite animal?
When I was growing up we had a number of Boxer dogs and they have brilliant personalities.
- Most like to be stuck in a lift with?
I think it would be comedian Tim Vine. He once held the world record for telling 499 jokes in an hour so you'd hope he would keep you smiling!

The Quickfire Round features in every edition of On Stage and we want to hear from as many staff as possible. To suggest the next participant, email lindsay.reid@stagecoachgroup.com



Ian Campbell went from bus driver to Assistant Operations Manager in just four years.

Ian's a high-flyer

AN EX-RAF serviceman's career really took off after he joined Stagecoach.

Ian Campbell began as a Stagecoach Midlands bus driver at Stratford and Leamington in 2007. And he's now risen to the rank of Assistant Operations Manager at Northampton Depot. Ian's five years as an RAF policeman saw him serving all over the UK, including a spell in Northern Ireland.

Trolley team help out

FIVE Stagecoach colleagues have generously given their spare time to help out at the Trolleybus Museum at Sandtoft.

Stagecoach East Midlands driver John Whipham, UK Bus Events Commercial Assistant Kieran Proctor, East Midlands Schedules Assistant Alex Proctor, Citylink Commercial Manager Aiden Proctor and UK Bus Data Manager Chas Allen all volunteered at the museum, which houses the world's largest collection of preserved trolleybuses and ancillary vehicles (plus a few diesel buses) on an old WW2 airfield in North Lincolnshire.



The team are pictured with a Manchester Corporation fleet no. 1344 which returned to service at the Museum recently following a full repaint and retrim. It spent its working life at what is now Stagecoach Manchester's Hyde Road Depot.

Race to the aisle for Vicky and Craig

DRIVER Vicky Williams of Stagecoach Merseyside and her fiancé Craig had a very busy April. First, the couple ran the London Marathon to raise money for the charity Sense before getting married on the same day as Prince William married Kate Middleton. Congratulations to Vicky and Craig!